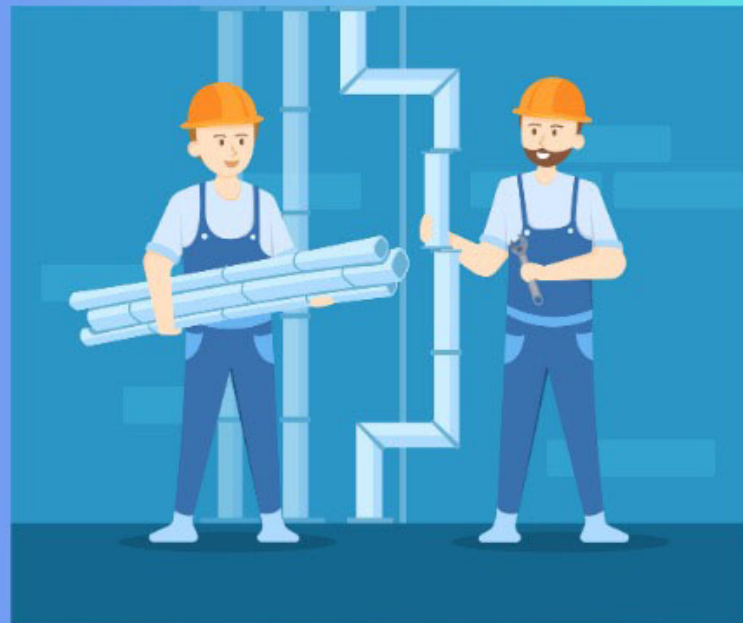


# LET'S GET THE *LEAD OUT*

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TO FURTHER MINIMIZE THE  
RISK OF LEAD EXPOSURE  
AT HOME, SCAN THE QR  
CODE AND COMPLETE THE  
ONLINE SURVEY. PLEASE  
COMPLETE THE SURVEY BY  
FEB 28TH

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CONTACT CITY HALL WITH  
ANY QUESTIONS  
731-254-8523



## Let's Get the Lead Out!

For many years, the Whiteville has been working to eliminate the threat of lead from customers' drinking water supplies. A metal used for most of the 20th century in everything from paint and gasoline to plumbing pipes and fixtures, lead has been linked to a number of serious health ailments. Because it can accumulate in the body, infants, children and developing fetuses are particularly susceptible to the effects of lead exposure.

The water leaving the treatment plant and traveling through water mains is almost always free of lead. However, lead is sometimes present in pipes connecting older homes to the water system or in fixtures and home plumbing. "Utility Name"" adjusts the water's chemistry at the treatment plant to minimize the possibility of lead dissolving into the water, but there are additional steps you can take at home.

1. Have your water tested by a certified laboratory, particularly if your home was built before 1986.
2. If your tap water does contain lead, contact us at 731-254-8523 Monday-Thursday from 7am thru 5pm. We can provide additional guidance and assistance.
3. The surest way to protect against lead in water is to get the lead out altogether.

- **Replace lead service lines:**

If you have a lead service line, talk to a licensed plumber about getting it replaced. Contact City Hall to find about replacement programs or assistance

- **Replace other plumbing that contains lead**

We recommend you use an experienced, certified plumber to look for and replace lead fittings, fixtures or other potential sources of lead.

4. In the meantime, if your tap water tests positive for lead, here are a few easy steps you can take right now:

- **Use a Filter –**

Several types of inexpensive household water filters are effective at removing lead. Before purchasing, look for a certification from the NSF International that verifies the filter's ability to remove lead. It will usually be found on the packaging.

- **Run the Tap Before Use –**

Lead levels are likely at their highest when water has been sitting in the pipe for several hours. Clear this water from your pipes by running the cold water for several minutes in the morning or first use which allows you to draw fresh water from the main. You can use this water on house plants or to flush toilets.

- **Use Cold Water for Cooking –**

Always cook and prepare baby formula with cold water, because hot water dissolves lead more quickly, resulting in higher levels in water.

- **Clean aerators –**

Aerators are small attachments at the tips of faucets which regulate the flow of water. They can accumulate small particles of lead in their screens. It's a good idea to remove your aerators at least monthly and clean them out.

[https://www.youtube.com/watch?v=PqFHrae92OM&ab\\_channel=AmericanWaterWorks](https://www.youtube.com/watch?v=PqFHrae92OM&ab_channel=AmericanWaterWorks)

### **We Need Your Help!**

You can help your local utility develop a service line inventory for your system!

1. Follow the directions [here](#) to find out what material your service line is made out of. <https://arcg.is/0vOqaK>
2. Email your results and a photo of your service line material to [services@townofwhiteville.com](mailto:services@townofwhiteville.com) submit your service line material to Whiteville's utility department.

**Together, We Can Ensure the Safety of Our Community**